

EMPLOYEE BENEFITS CLAIMS FILING WELLNESS



File Wellness Claims Quick and Easy

Transamerica's claim filing process for cancer, critical illness and accident wellness benefits is a snap. Insureds can submit claims for cancer, critical illness and accident wellness benefits by phone or fax. No complicated, state-specific forms to fill out. Once the proper documentation is received, the insured should receive the claim check in 5-10 business days.

File a Wellness Claim by Phone

Contact the Transamerica Claims Customer Service Department at (800) 251-7254 and press 2.

Give the phone representative the following information:

- + Insured's name/ policy number
- + Covered person's name, date of birth and relationship to insured
- + Name of test/ procedure
- + Date of test/ procedure
- + Provider's name, address, and phone number

File a Wellness Claim by Fax

Fax directly to the Claims Department at (866) 586-6528

Document must include:

- + Insured's name and policy number
- + Covered person's name, date of birth and relationship to insured
- + Name of test/ procedure
- + Provider's billing statement, which includes the test/ procedure and the date it was performed

FOR TRANSCHOICE® WELLNESS CLAIMS

Complete the TransChoice® claim form and mail or fax as instructed on the form.

QUESTIONS ABOUT WELLNESS CLAIMS

Call the Claims Customer Service Department at (800) 251-7254 and press 2.